

ATHENS 1/9/2024

OUR POLICY

The **VISION** of **MP ADVISORS IKE** is the creation of a company whose name will become synonymous with quality and reliability in Consulting Services, increasing the awareness of large companies of international level for the Company and its Services.

Its activities, included in the scope of the Quality System, are:

- CERTIFICATION OF MANAGEMENT SYSTEMS
- BUSINESS CONSULTING AND
- CONDUCT OF STUDIES AND MARKET RESEARCH

Our **STRATEGY** aims to:

- Customer and partner satisfaction
- Use of specialized personnel
- Immediate response to customer requests
- Minimization of failures in the implementation of our services
- Commitment to provide all necessary resources for the maintenance and continuous improvement of the Quality System.
- Equal treatment for all.

By implementing our strategy, we are committed to the following **OBJECTIVES**:

- Continuous training of employees
- Reduction of customer complaints
- Improvement of customer satisfaction
- Continuous improvement of the effectiveness of the Quality System procedures.
- Implementation of the Diversity Charter
- Zero violence and harassment at work

THE ADMINISTRATOR

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